



2020 ANNUAL REPORT

LANCASTER CITY BUREAU OF FIRE



WELCOME FROM CHIEF LITTLE

It is my pleasure to present the Lancaster City Bureau of Fire (LCBF) 2020 Annual Report. As Fire Chief, I am privileged to lead a fire service organization comprised of a committed team whose goal is to provide the highest level of service available while maintaining fiscal responsibility.

We are grateful for the support of Mayor Sorace and City Council, who have authorized the long-term apparatus replacement program, infrastructure improvements, workforce professional development, and equipment to improve health and safety that ultimately allows the men and women of LCBF to fulfill their commitment to protect the lives and properties of the citizens and visitors to Lancaster City.

Throughout the many challenges we faced as a community in 2020, LCBF personnel worked tirelessly to meet and exceed all of these requests in addition to response to over 3,700 calls for service.

In 2020 we continued to concentrate our efforts on meeting the strategic plan for the City, "Block by Block", which outlines the four main priorities for the city government work: Strong Neighborhoods, Safe Streets, Secure Incomes, and Sound Government.

In addition, our team was able to finalize a five-year community driven strategic plan for LCBF based on community and personnel input that sets forth a continuous improvement plan for a justifiable and sustainable future.

As we look forward to 2021, our goal will be what it has been every day—provide the highest level of service to each member of our community.

As your Fire Chief, I pledge to work toward achieving these goals while keeping LCBF flexible to face new challenges and take advantage of new opportunities as they arise.

QUALITY • TEAMWORK • INTEGRITY • RESPECT

Thank you for the opportunity to serve.

SCOTT R. LITTLE, MPA, CFO, CTO

Fire Chief

slittle@cityoflanasterpa.com



Chief Scott Little

FIRE STATIONS & APPARATUS

STATION 1 – 425 West King Street

Under Construction

STATION 3 – 333 East King Street

Engine 64-3 (2019 Pierce Enforcer Pumper)

Truck 64-2 (2018 Pierce Ascendant Ladder Truck)

STATION 6 – 843 Fremont Street

Engine 64-2 (2000 Pierce Contender Pumper)

STATION 201 – 1396 Orchard Street

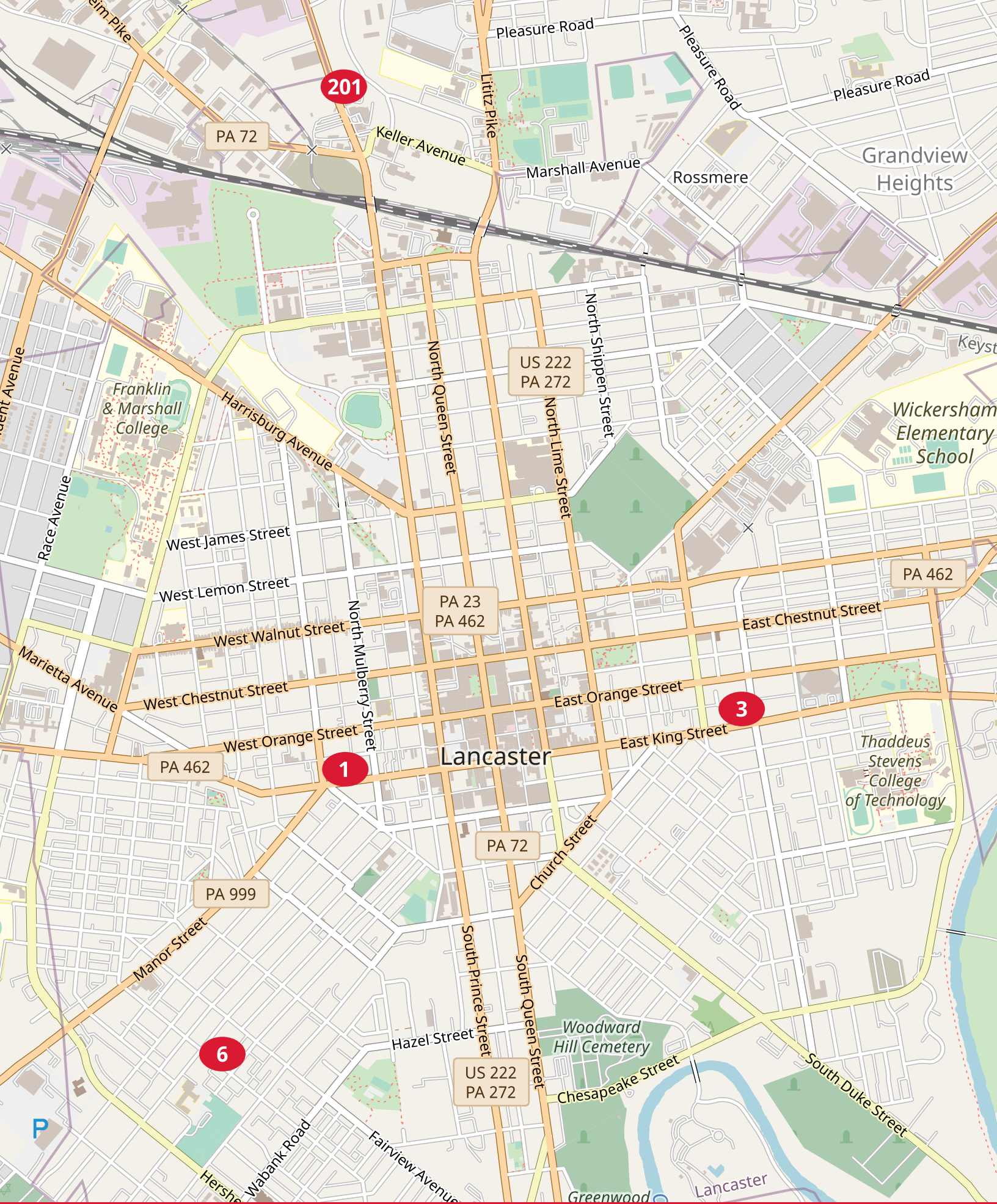
Engine 64-1 (2017 Pierce Enforcer Rescue/Pumper)

FIRE STATION REPLACEMENT PROJECT

Station 1 was offline for much of 2020 while the existing building was replaced with a new fire station. The City will begin replacing Station 3 in 2021.



The old Station 1 being demolished in early 2020.



201

PA 72

US 222
PA 272

PA 23
PA 462

PA 462

PA 462

PA 72

PA 999

US 222
PA 272

ACHIEVEMENTS & ACCOLADES

Retirements

Lieutenant Michael Daminger, Firefighter Brad Ditzler, Firefighter Robert Hoover, Lieutenant Andre Kelley, and Firefighter Eric Royer

Fire Officer of the Year

Lieutenant Carl Everhart

Firefighter of the Year

Firefighter/EMT Thomas Bender

Fire Recruits Graduate HACC Fire Academy

Grady Benson, Kenneth Bidlack, Gregory Galante, Richard Hohenwarter, Michael Peters, and Angel Rosario

Medal of Valor

Firefighter/EMT Jamie Haines, Firefighter/EMT Abe Harnish, Firefighter/EMT Kevin Ulmer

Medal of Gallantry

Firefighter/EMT Conrad Gast, Lieutenant Ryan Lehr, Firefighter/EMT Danae Nelson

PA Dept of Health Lifesaving Award

Firefighter/EMT Andrew Lefever, Captain William Nonnemacher, Firefighter/EMT Craig Robertson, Firefighter/EMT Kevin Ulmer

Leadership Lancaster Core Class

Lieutenant Samar Rudolph

ACCOMPLISHMENTS

- The City and IAFF Local 319 agreed to a three-year collective bargaining agreement (2021-2023). This collaborative effort between City and Union leadership reveals a plan to ensure that firefighter safety remains a priority.
- On February 1, Engine 1 personnel were transferred to the Southern Manheim Twp. Fire Station (201) while the West King Street Fire Station construction project began. A first of its kind for the region, this intergovernmental agreement between Manheim Township and the City allows for joint use of the facility while LCBF undergoes a two-year infrastructure upgrade to the West and East King Street fire stations. We are looking forward to the modernized facilities that will create efficiencies and improvements to operations and show our commitment to the respective neighborhoods.
- A new Tower/Ladder was designed by a dedicated team of firefighters assigned to Truck Company 2. Their vision will allow LCBF to serve our citizens with a well-designed and functional aerial device for decades to come.
- Despite the impact of the pandemic, our high performing team executed over 10,800 hours of training. This is a true testament to the level of professional growth being built within LCBF since the implementation of a Master Training Plan in 2018.
- The Safety Committee developed and presented a detailed report with recommendations based on new industry standards, wear tests and extensive research to change the style and composition of our turnout gear. The adjustments made to the personal protective equipment will reduce stress and fatigue on our personnel in the Operations Division. The first batch of new PPE was placed into service for 25% of the workforce. Within three years, our personnel will have two sets of PPE which will aid in the cancer reduction initiatives we embarked on in 2018.
- The administrative vehicle fleet was enhanced to better serve the entire Bureau. The fleet is used regularly by the Fire Marshal Division, as well as members who are assigned to state, county, and local special operations teams, personnel who are traveling for training, and operations during snow emergencies.



FF's Ulmer, Harnish, and Haines - recipients of the Medal of Valor.

OPERATIONS DIVISION

The Operations division is the largest of all divisions within LCBF. The personnel assigned to operations are responsible for all emergency responses. Each fire station is staffed 24 hours a day, 365 days a year.

Firefighters work a four-platoon system (A, B, C, D) that converts to working two consecutive day shifts from 7:50 a.m.–5:50 p.m., immediately following two consecutive

night shifts from 5:50 p.m.–7:50 a.m. After completing the last night shift tour, personnel are given four days off regardless of holidays or weekends.

LCBF operates three engine companies, one truck company and one Shift Commander each shift, with a minimum staffing requirement of 14 personnel on duty.

CITY SERVICE OBJECTIVE

A full complement of 14 firefighters will be on-scene within 10 minutes of dispatch, 90 percent of the time.

\$3,652,238,500

Pre-Incident Value

\$365,560

2020 Fire Loss

99.99%

Property Value Saved

AVERAGE RESPONSE TIME (dispatch to arrival, in minutes/seconds)	
STATION 1	5:20
STATION 3	4:44
STATION 6	5:10

TURNOUT TIME (dispatch to responding, in minutes/seconds)	
PLATOON A	1:37
PLATOON B	1:43
PLATOON C	1:36
PLATOON D	1:22

INSURANCE SERVICES OFFICE RATING

Rating as of 2020: 3 (rating of 1 is the best; 10 is the worst)

What does that mean for citizens of Lancaster City?

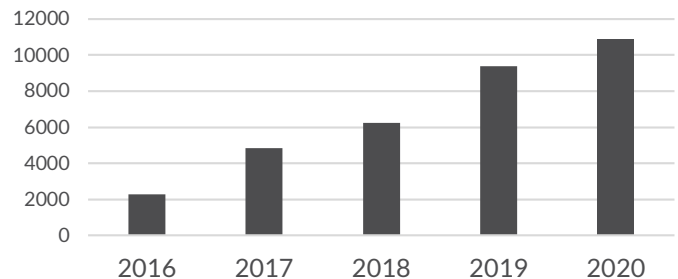
ISO calculates how well-equipped fire departments are to put out fires in the community. Insurance companies use this rating to determine proper insurance rates for structures within the City.

Of the roughly 49,000 fire departments evaluated, LCBF is rated within the top 10% of all agencies with only 4,250 agencies receiving a rating of 1, 2, or 3.

CALLS FOR SERVICE (5 Year Comparison)			
	FIRE	EMS	TOTAL
2016	3,334	118	3,452
2017	3,581	110	3,691
2018	3,470	378	3,848
2019	3,095	819	3,914
2020	3,014	699	3,713

2020 TRAINING HOURS BY PLATOON	
PLATOON A	2,582
PLATOON B	1,743
PLATOON C	2,952
PLATOON D	3,050

COMPARISON OF TOTAL TRAINING HOURS



FIRE MARSHAL DIVISION

The Fire Marshal Division is managed by Captain David D. Longenecker and has a staff of three Lieutenants. The Fire Marshal and Assistant Fire Marshals work closely with the Operations division to ensure that LCBF is working to reduce the frequency and severity of fires and other life safety incidents.

The current focus of the Fire Marshal division includes code enforcement, permitting, inspections, investigation, training, and education. Having certified plan review inspectors allows for new construction plans to be reviewed for adherence to the fire and life safety codes related to fire detection and protection systems. Construction and maintenance of high-risk buildings, public assemblies, events, and use of explosives, pyrotechnics and hazardous materials are some of the types of work managed through the permitting and inspecting process of the division.

All Fire Marshals were certified as Fire and Explosion Investigators through the National Association of Fire Investigator (NAFI).

With the continued support of our community, Mayor, City Council, and other departments, we will be an exemplary organization that prides itself on being progressive, innovative, and forward thinking that enhances opportunities to best serve the public.

2020 AT A GLANCE

- Due to restrictions put in place by the pandemic, Capt. Longenecker developed a virtual training lesson for all childcare providers across the Commonwealth in partnership with The Pennsylvania Key. Completing this 45-minute fire safety training was required by the Pennsylvania Office of Child Development and Early Learning (OCDEL) for all childcare providers in Pennsylvania. More than 15,000 childcare providers across Pennsylvania have received this training in 2020.
- Pre-incident survey inspections: 619
- Operational license inspections: 731
- Certificate of Fitness issued: 226
- Smoke Alarms installed: 145
- Public inquiries: 1,300+
- Origin and Cause investigations: 15
- Tent inspections/permits issued: 29

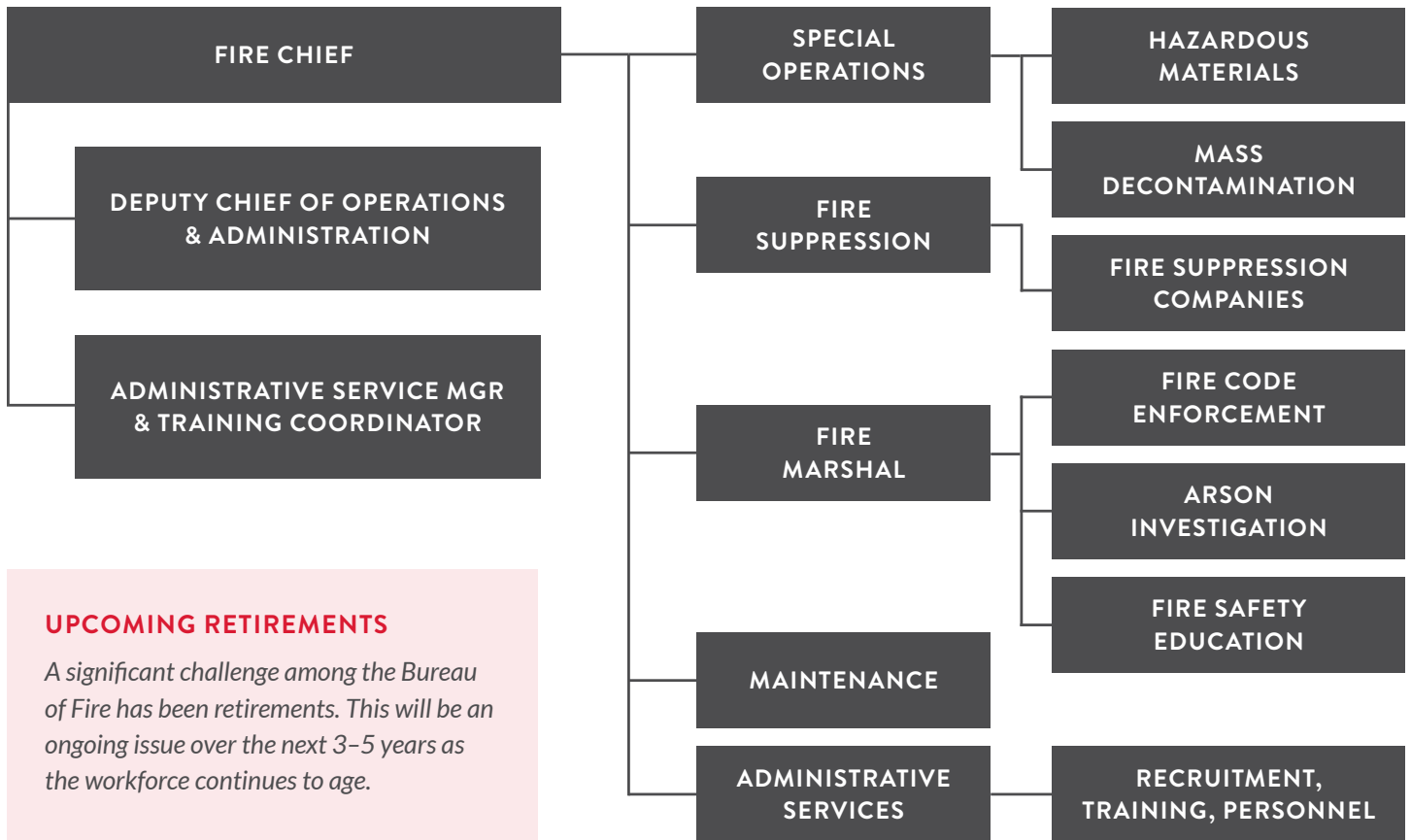
GOALS FOR 2021

1. Perform an annual review of the five-year strategic plan to ensure we are working towards the outlined goals, strategies, objectives, and outcomes.
2. Work in partnership with City Human Resources on DEI (diversity, equity, and inclusion) initiatives that target team management and personal leadership development.
3. Promote beneficial health and fitness programs in conjunction with the City's overall health and wellness objectives for employees.
4. Bring the newly constructed West King Street Fire Station into active service.
5. Efficiently transition Engine 3 and personnel to Mannheim Township Fire Rescue (MTFR) Station 201.
6. Launch the initial phase of construction on the East King Street Fire Station project.
7. Continue to increase compliance for the daily/annual training requirements of the Insurance Services Office.
8. Enhance involvement with the Office of Neighborhood Engagement initiatives to work towards the improvement of the quality of life for all Lancaster residents.



Engine 64-3 (2019 Pierce Enforcer Pumper)

ORGANIZATIONAL CHART

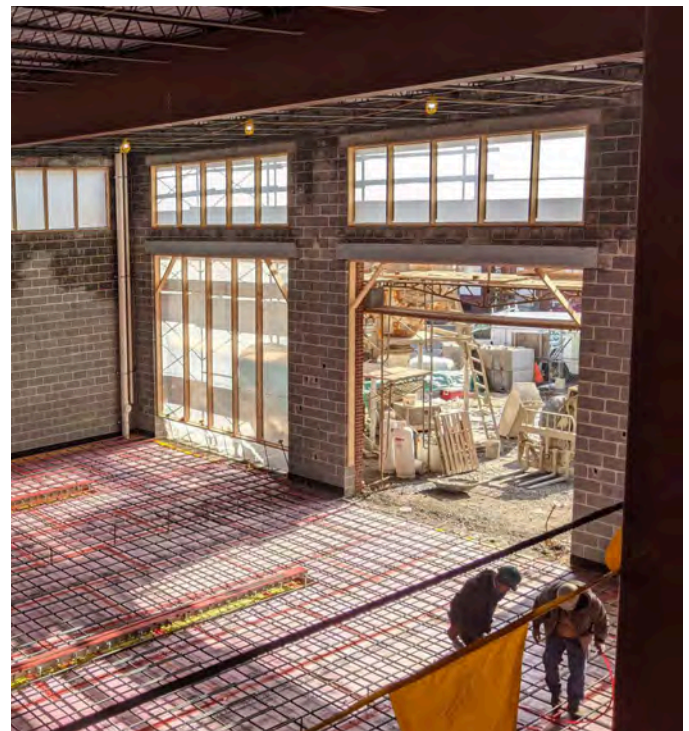


UPCOMING RETIREMENTS

A significant challenge among the Bureau of Fire has been retirements. This will be an ongoing issue over the next 3-5 years as the workforce continues to age.



Firefighter of the Year Thomas Bender, Fire Officer of the Year Lt. Carl Everhart, & Chief Scott Little.



Construction crews laying radiant heating on the engine bay floor of the West King Street station.

The new West King Street station will open in 2021.
📍 425 WEST KING STREET



CONTACT US
IN CASE OF EMERGENCY – CALL 911
Administrative Office – (717) 291-4869

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