

# LANCASTER CITY POLICE – 2019 YEAR IN REVIEW

# 235

Positive Comments & Officer Commendations including Lifesaving, Bravery, and Merit



# 8

Complaints leading to discipline/further training



# 84,000+

Calls for Service, Proactive Policing Incidents, Court Hearings Attended



# 150

Body Cameras Rolled-Out



# 350+

Youth involved in the Police Athletic League

## KEY ACCOMPLISHMENTS

- Revised the **Use of Force** policy and conducted further de-escalation and other training for our officers.
- Revised the **Civilian Complaint Form** and made it available in Spanish.
- Translated **LancasterPolice.com** into Spanish.
- Partnered with the NAACP in **recruiting and test preparation efforts**.
- Reorganized the Bureau of Police to include a 3 member **Community Engagement** department.
- Hired the first **Police Social Worker** to connect those we serve with social service agencies who are better equipped to assist.
- Combined various sources of data to make **data-informed decisions** with the help of BuildingBlocks.



### CONTACT US

IN CASE OF EMERGENCY – CALL 911  
Non-Emergency Dispatch – (717) 664-1180  
Administrative Office – (717) 735-3300  
Submit a tip online at [LancasterPolice.com](http://LancasterPolice.com)

# LANCASTER CITY POLICE IN THE COMMUNITY

Community engagement, youth engagement, and recruitment continued to be priorities for the Bureau of Police in 2019. With the help of community organizations, neighborhood groups, and schools our officers were involved in over 60 community events in every corner of the City of Lancaster.



## 23

Children & Youth  
Engagement Events



## 19

Neighborhood  
Engagement Events



## 18

Community  
Education Events



## 8

Recruitment  
Events



## A NOTE FROM CHIEF BERKIHISER

The mission of the Lancaster City Bureau of Police is to provide outstanding service with professionalism and integrity. The Bureau's motto is Duty, Honor, Courage, and Commitment. Our employees proudly display these commitments in the work that they do for our community every day.

We are proud to continue to build partnerships with community organizations and neighborhood groups. We use community-based policing and intelligence-led policing to serve the residents and

visitors of the city, but our overall success in crime prevention and crime solving abilities is founded in the confidence, trust and support we receive from the community. We rely on everyone in our community to help us improve the quality of life for everyone in Lancaster.

**JARRAD BERKIHISER**

*Chief of Police*

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CONNECT WITH THE LANCASTER CITY BUREAU OF POLICE

[Facebook.com/LancCityPD](https://www.facebook.com/LancCityPD) • [Twitter.com/LancasterPolice](https://twitter.com/LancasterPolice) • [LancasterPolice.com](http://LancasterPolice.com)

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